

2021

# SATISFACTION AND WELL-BEING SURVEY

41 Rented units

c. 100 Students in the school located in the Fund's buildings

63% Survey response rate

c. 30 Kids in the daycare located in the Fund's buildings

3 Shops

3.500 Sqm park

67% Customer support satisfaction

90 residential units in Umbertide (PG)

## Features

40% appreciates the proximity to places of interest

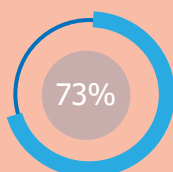
About 1/3 appreciates the construction quality and the maintenance & building features

27% appreciates the functional spaces

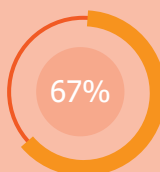
## Community life

4 possible choices for each question

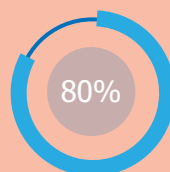
Percentage represents the sum of positive answers (strongly agree and agree)



Good neighbourhood relations



Overall satisfaction in the 'social housing experience'



Developing a tenants' community

60%

Believes the rent is fair

67%

Believes that the redevelopment made by the fund has strongly contributed to the urban regeneration of Umbertide.

Signatory of:



FININT SGR  
GRUPPO BANCA FININT



NUOVA FORNACE  
UMBERTIDE SOCIAL HOUSING